

June 2017

Terms of warranty for products from Esselte Leitz GmbH & Co KG

Warranty period 3 years



The following conditions, which describe the requirements and the extent of our warranty service, do not affect your legal rights, especially the seller's warranty obligation caused by the sales contract with the end consumer. These warranty conditions are valid for all the enclosed mentioned products, worldwide bought, of the company Esselte Leitz GmbH & Co KG.

1. Warranty period and start of the warranty

The warranty starts with date of purchase and lasts for 3 years.

Benefits that we render due to this warranty do not effect an extension of the warranty time.

2. Content and extent of the warranty

Product defects that are due to material or production faults will be eliminated by the choice of Esselte Leitz GmbH & Co KG through either repair or replacement delivery (if necessary against an equivalent product, having the same or comparable quality).

In case of a replacement delivery the belongings of the replaced product will be transferred to Esselte Leitz GmbH & Co KG. The warranty does not allow any claims for compensation beyond towards Esselte Leitz GmbH & Co KG.

3. Conditions and use of the warranty

The warranty service will just be rendered by presenting the original invoice / purchase receipt or a copy of it.

It is a "bring in warranty" (customer bears the postage costs for the consignment).

For an optimum execution and to avoid extra costs it is mandatory to contact our customer service in advance by phone or in written form.

Product faults have to be complained immediately after detection and within the warranty time at the dealer, where the product has been purchased. Alternatively, demands out of this warranty can be made on Esselte Leitz GmbH & Co KG at the following contact details:

Esselte Leitz GmbH & Co KG
Customer Service
Siemensstraße 64
D- 70469 Stuttgart
Tel. +49 (0) 711/8103-0
Email: germanyinfo@esselte.com

4. Limitation of the warranty

The 3-year warranty is limited for lever arch files and ringbinders on the mechanics.

The warranty is not valid in case of faults, that are causally reduced to:

- a) Incorrect installation e.g. inobservance of the valid safety regulations respectively the enclosed user manual or rather the incorrect assembly against the assembling instructions for OrgaClass shelves and counters, in particular with regard to angle support, locking clips and stabilizers;
- b) Improper use as well as incorrect operation or treatment of the product e.g. not using Leitz/Rapid/Petrus staples or use of wrong kind of staples for staplers/ stapling pliers or exceeding the allowed max. loading capacity of the ORgaClass shelves and counters for the use of x-ray film pockets; the punching of e.g. clips/foils etc. with the hole punches, the insert of extraneous materials in the lamination machines instead of the common lamination foil;
- c) External influences e.g. transportation damages, which are not covered by us;
- d) Executed repairs or changes on a product, which have not been executed from Esselte Leitz GmbH & Co KG or an authorized customer service;
- e) Non-observance of the care and cleaning work according to manual, e.g. no or not enough oiling/greasing of the punching stamps of the hole punches or missing or insufficient cleaning of the rolls of the lamination machines by means of cleaning cartons.

Item number	Title	Warranty in years
10520095	Leitz 180° Lever Arch File Marbled Foolscap	3
10920000	Leitz Double Mechanism Lever Arch File Classic Marbled	3
13263	Leitz Comb Binding Machine comBIND 300	3
177022	Hole Punch D40	3
218620	Esselte No.1 Lever Arch File PP	3
218630	Esselte No.1 Lever Arch File PP	3
218690	Esselte No.1 Lever Arch File PP	3
218700	Esselte No.1 Lever Arch File PP	3
231036	Esselte No.1 Solea Lever Arch File PP	3
231037	Esselte No.1 Solea Lever Arch File PP	3
231038	Esselte No.1 Solea Lever Arch File PP	3
231039	Esselte No.1 Solea Lever Arch File PP	3
231040	Esselte No.1 Solea Lever Arch File PP	3
231041	Esselte No.1 Solea Lever Arch File PP	3
231042	Esselte No.1 Solea Lever Arch File PP	3
231043	Esselte No.1 Solea Lever Arch File PP	3
231044	Esselte No.1 Solea Lever Arch File PP	3
42000001	Leitz Premium SoftClick Presentation Binder	3
42010001	Leitz Premium SoftClick Presentation Binder	3
42020001	Leitz Premium SoftClick Presentation Binder	3
42020035	Leitz Premium SoftClick Presentation Binder	3
42020095	Leitz Premium SoftClick Presentation Binder	3
42030001	Leitz Premium SoftClick Presentation Binder	3
42040001	Leitz Premium SoftClick Presentation Binder	3
42050001	Leitz Premium SoftClick Presentation Binder	3
42400023	Leitz Active WOW SoftClick Ring Binder	3
42400036	Leitz Active WOW SoftClick Ring Binder	3
42400044	Leitz Active WOW SoftClick Ring Binder	3
42400051	Leitz Active WOW SoftClick Ring Binder	3
42400062	Leitz Active WOW SoftClick Ring Binder	3
42400064	Leitz Active WOW SoftClick Ring Binder	3
42400099	Leitz Active WOW SoftClick Ring Binder	3
42450004	Leitz Active Style SoftClick Ring Binder	3
42450028	Leitz Active Style SoftClick Ring Binder	3
42450053	Leitz Active Style SoftClick Ring Binder	3
42450069	Leitz Active Style SoftClick Ring Binder	3
42450094	Leitz Active Style SoftClick Ring Binder	3
42450099	Leitz Active Style SoftClick Ring Binder	3
48081	Esselte No.1 VIVIDA Lever Arch File Foolscap PP	3
48083	Esselte No.1 VIVIDA Lever Arch File Foolscap PP	3
48085	Esselte No.1 VIVIDA Lever Arch File Foolscap PP	3
48086	Esselte No.1 VIVIDA Lever Arch File Foolscap PP	3
48087	Esselte No.1 VIVIDA Lever Arch File Foolscap PP	3
48088	Esselte No.1 Lever Arch File Foolscap PP	3
50580035	Leitz New NeXXt Mini Hole Punch	3
55000025	Leitz New NeXXt Office Stapler	3
55000035	Leitz New NeXXt Office Stapler	3
55000095	Leitz New NeXXt Office Stapler	3
55010325	Leitz New NeXXt Small Stapler	3
55010035	Leitz New NeXXt Small Stapler	3
55010095	Leitz New NeXXt Small Stapler	3

55170035	Leitz New NeXXt Mini Stapler	3
55170095	Leitz New NeXXt Mini Stapler	3
55660095	Leitz NeXXt Series Electric Stapler	3
55661023	Leitz NeXXt Series WOW Electric Stapler	3
55661036	Leitz NeXXt Series WOW Electric Stapler	3
55661044	Leitz NeXXt Series WOW Electric Stapler	3
55661051	Leitz NeXXt Series WOW Electric Stapler	3
55661062	Leitz NeXXt Series WOW Electric Stapler	3
55661064	Leitz NeXXt Series WOW Electric Stapler	3
55996024	Leitz Urban Chic Mini Stapler & Punch Set	3
55996089	Leitz Urban Chic Mini Stapler & Punch Set	3
62070004	Leitz Style 3-port USB Power Charger	3
62070028	Leitz Style 3-port USB Power Charger	3
62070053	Leitz Style 3-port USB Power Charger	3
62070069	Leitz Style 3-port USB Power Charger	3
62070094	Leitz Style 3-port USB Power Charger	3
62080004	Leitz Style Smart LED Desk Lamp	3
62080028	Leitz Style Smart LED Desk Lamp	3
62080053	Leitz Style Smart LED Desk Lamp	3
62080069	Leitz Style Smart LED Desk Lamp	3
62080094	Leitz Style Smart LED Desk Lamp	3
624067	Esselte No.1 VIVIDA Lever Arch File PP	3
624068	Esselte No.1 VIVIDA Lever Arch File PP	3
624069	Esselte No.1 VIVIDA Lever Arch File PP	3
624070	Esselte No.1 VIVIDA Lever Arch File PP	3
624071	Esselte No.1 VIVIDA Lever Arch File PP	3
624072	Esselte No.1 VIVIDA Lever Arch File PP	3
624073	Esselte No.1 VIVIDA Lever Arch File PP	3
624074	Esselte No.1 VIVIDA Lever Arch File PP	3
624161	Esselte No.1 VIVIDA Lever Arch File PP	3
62890001	Leitz Complete Multicharger XL for 1 tablet and 3 smartphones	3
62890095	Leitz Complete Multicharger XL for 1 tablet and 3 smartphones	3
62891001	Leitz Complete Multicharger XL for 1 tablet and 3 smartphones	3
65120004	Leitz Style 2-port USB Power Charging Station	3
65120028	Leitz Style 2-port USB Power Charging Station	3
65120053	Leitz Style 2-port USB Power Charging Station	3
65120069	Leitz Style 2-port USB Power Charging Station	3
65120094	Leitz Style 2-port USB Power Charging Station	3
73010000	Leitz Comb Binding Machine combBIND 100	3
73020000	Leitz Comb Binding Machine combBIND 500	3
73880000	Leitz Binding Machine impressBIND 280	3
74010000	Leitz Wire Binding Machine wireBIND 300	3
74470000	Leitz Binding Machine impressBIND 140	3
74731000	Leitz iLAM touch Laminator A3 turbo S	3
74744000	Leitz iLAM Touch 2 Laminator A3	3
74745000	Leitz iLAM Touch 2 Laminator A3	3
74746000	Leitz iLAM Touch 2 Laminator A3	3
75190000	Leitz iLAM Touch Turbo Pro Laminator A3	3
75191000	Leitz iLAM Touch Turbo Pro Laminator A3	3
75192000	Leitz iLAM Touch Turbo Pro Laminator A3	3
75200000	Leitz iLAM Touch 2 Turbo Laminator A3	3
75201000	Leitz iLAM Touch 2 Turbo Laminator A3	3

75202000	Leitz iLAM Touch 2 Turbo Laminator A3	3
811300	Esselte No.1 VIVIDA Lever Arch File PP	3
811310	Esselte No.1 Lever Arch File PP	3
811311	Esselte No.1 Lever Arch File PP	3
811312	Esselte No.1 Lever Arch File PP	3
811313	Esselte No.1 Lever Arch File PP	3
811340	Esselte No.1 Lever Arch File PP	3
811350	Esselte No.1 Lever Arch File PP	3
811360	Esselte No.1 Lever Arch File PP	3
811370	Esselte No.1 VIVIDA Lever Arch File PP	3
811380	Esselte No.1 Lever Arch File PP	3
811400	Esselte No.1 VIVIDA Lever Arch File PP	3
811410	Esselte No.1 Lever Arch File PP	3
811411	Esselte No.1 Lever Arch File PP	3
811412	Esselte No.1 Lever Arch File PP	3
811413	Esselte No.1 Lever Arch File PP	3
811430	Esselte No.1 Lever Arch File PP	3
811440	Esselte No.1 Lever Arch File PP	3
811450	Esselte No.1 Lever Arch File PP	3
811460	Esselte No.1 Lever Arch File PP	3
811470	Esselte No.1 VIVIDA Lever Arch File PP	3
811480	Esselte No.1 Lever Arch File PP	3
811510	Esselte No.1 Lever Arch File PP	3
811520	Esselte No.1 Lever Arch File PP	3
811530	Esselte No.1 Lever Arch File PP	3
811540	Esselte No.1 Lever Arch File PP	3
811550	Esselte No.1 Lever Arch File PP	3
811560	Esselte No.1 Lever Arch File PP	3
811890	Esselte No.1 Lever Arch File PP	3
811990	Esselte No.1 Lever Arch File PP	3
82113	Esselte Blue Range Scissors	3
82118	Esselte Blue Range Scissors	3
82120	Esselte Blue Range Scissors	3